

# ZQ6 Series Mobile Printers

## Premium mobile label and receipt printers for maximum productivity

Want to improve inventory management and customer service in your store? With the ZQ610 Plus, ZQ620 Plus, and ZQ630 Plus mobile printers, you can. The ZQ6 Series takes Zebra's popular QLn platform and makes it even better—adding advanced technology and innovative design that drive productivity, ease-of-use and manageability to a new level. A large color display takes all the guesswork out of printer status. Advanced battery technology and more battery capacity, power every minute of the longest shift. The instant wake-up feature ensures the ZQ6 Series never sleeps on the job. Your workers get the fast, dependable wireless connections and your IT department will find the ZQ6 Series easier to integrate, manage, setup and secure thanks to Zebra's Link-OS™ printer operating system and powerful Zebra DNA suite of applications, utilities and developer tools. ZQ6 Series—the next evolution in the gold standard for mobile label and receipt printing.



### Premium Features for Maximum Productivity

#### The Industry's First Wi-Fi™ 6 Mobile Printer

The ZQ6 Series offers fast, dependable wireless connections for your inside-the-four-walls applications. Take advantage of your Wi-Fi 6/6E network upgrade and get best-in-class WPA3 security, lightning-fast speeds and enhanced roaming.

#### Industry-Standard 802.11r Fast Roaming for Seamless Access

With support for 802.11r fast roaming technology, your workers can depend on a connection while they are on the move.

#### Instant Wake-Up Over Wi-Fi

This intelligent printer enters sleep mode when it is idle, and automatically wakes up the moment the user sends a print job. And the ZQ6 Series' instant wake-up works over both Wi-Fi and Bluetooth.

#### Large Color Display Makes Configuration and Operation a Snap

The ZQ6 Series provides a large display, user-friendly interface and easily customized menu. The ZQ6 Series is based on Zebra's Link-OS menu system to deliver a common user experience across other Zebra Link-OS mobile, desktop and industrial printers.

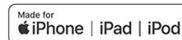
#### Business Tough—Built for All-Day Every Day Enterprise Use

While the ZQ6 Series is lightweight and comfortable to wear all shift long, it is loaded with features that give it long-lasting durability, including over-molding, a tempered-glass display and seamless one-piece design. The high-grade resin is one of the toughest plastics available for greater impact resistance.

### Unsurpassed Battery Power Management

#### Do More on a Single Charge

With the ZQ6 Series' high-capacity battery, you can be sure that every worker has plenty of power for every shift.



**Boost associate productivity with the next evolution in mobile printing.**

For more information about the ZQ6 Series, please visit [www.zebra.com/zq600](http://www.zebra.com/zq600)

Plus Power Smart Print Technology™, Zebra's patented technology, maximizes efficiency by delivering the exact amount of power required for the highest quality printing, saving an estimated 20 to 30 percent of battery power.

#### **Extraordinary Battery Management Capabilities**

The ZQ6 Series' PowerPrecision+ battery delivers the ultimate in battery power and management. A wealth of easily accessible battery metrics makes it easy to identify aging batteries before they impact productivity.

### **An Advanced Platform that Grows with Your Business**

#### **Zebra DNA for Printers—Transforming Printers From the Inside**

The ZQ6 Series is powered by Link-OS, Zebra's robust printer operating system, and Zebra DNA, a combination of setup, management, security, and development tools. The result is a superior printing experience through better performance, simplified remote manageability, and easier integration.

#### **Robust Memory to Support Applications Today and Tomorrow**

The ZQ6 Series offers 256 MB RAM and 512 MB Flash—providing more than enough memory for all your fonts and graphics needs today, as well as all the firmware upgrades and new Zebra DNA tools for years to come.

#### **Backward Compatible with QLn Accessories**

With more than one million units sold, Zebra's QLn Series set the bar for retail mobile printing. Now, the ZQ6 Series raises the bar again. And since the ZQ6 Series is backward compatible with QLn accessories, you can upgrade to the latest platform and ingenuity without buying new accessories or rebuilding the settlement room.

### **Maximum Uptime with Comprehensive Remote Management Options**

#### **Resolve Problems Faster with the Ethernet Cradle**

Remote management is easy with the ZQ6 Series' Ethernet Cradle. By docking the printer in the cradle at the end of every shift, IT can remotely upgrade the firmware as needed to ensure that each printer is operating at peak performance. Should employees experience a problem, they can simply dock the printer into the cradle for a remote diagnosis—eliminating the downtime and costs associated with shipping a printer to the repair depot when nothing is physically wrong.

#### **Easily Manage All Your Printers—All from a Single Location**

With our comprehensive and flexible remote management tools, you can maintain, secure and troubleshoot printers simply and easily, from anywhere, anytime. Use the free Printer Setup Utilities to simplify setup and out-of-the-box configuration tasks. And with the optional Printer Profile Manager Enterprise, you can manage one printer, a group of specific printers or all printers anywhere in the world. This browser-based solution lets you instantly discover every Link-OS printer on your network—there's no need to manually track down, configure or troubleshoot printers.

#### **Seamless Integration with Your Device Management System**

Get the simplicity of a single-pane-of-glass to manage all your Zebra mobile devices and printers—including the ZQ6 Series. With Zebra DNA's MDM Support, you can easily integrate networked ZQ6 Series printers into existing device management systems such as Omnisaa™ Workspace ONE® (via Zebra's AirWatch Connector) and SOTI® Connect.

#### **Ensure Continued Reliability with Printhead Diagnostics**

With the ZQ6 Series, you don't need to worry about downtime from a worn-out printhead. Our unique Printhead Diagnostics provide visibility into the health of printheads across your deployment, enabling you to take action before productivity is impacted.

#### **Protect Sensitive Customer and Business Data with PrintSecure**

Zebra DNA's PrintSecure is built into ZQ6 Series printers, giving you the tools to easily configure your printers to use secure connections, assess potential vulnerabilities, block unauthorized access, and control your data exchanges. Zebra is committed to securing your performance edge.

#### **Consistently Exceptional Zebra Certified Supplies**

We design, produce and rigorously pre-test our own line of thermal printing supplies to ensure consistent, optimized performance in your Zebra printer. For industry-leading quality, service and thermal printing expertise, choose Zebra Certified Supplies.

#### **Maximize Uptime, Business Operations and Printer Visibility with Services**

You invest in Zebra printers to better serve your customers and boost operational efficiency. Now, you can ensure predictable performance and eliminate unbudgeted repair expenses with Zebra OneCare™. You get unmatched technical support direct from Zebra, as well as comprehensive repair services, including accidental damage and defined repair turn-around times. And Zebra's Visibility Services provide the real-time insight into printer operational information you need to increase printer availability and optimize utilization within your workflows.

## ZQ6 Series Accessories

The ZQ6 Series offers all the accessories you need, from power and charging to carrying and protection options, cables and more. For all the accessories available for the ZQ6 Series, please refer to the Mobile Printer Accessories Guide, at:  
[www.zebra.com/mobile-printer-accessories](http://www.zebra.com/mobile-printer-accessories)

### LITHIUM-ION CHARGING TEST

#### ETHERNET CRADLE



Connect ZQ6 Series printers to your wired Ethernet network via the ZQ6 Series Ethernet Cradle to enable easy remote management by your IT or operations staff—helping to ensure each printer is operating optimally and ready for use. The Ethernet cradle can communicate over 10 Mbps or 100 Mbps networks using auto-sense.

The single-bay ZQ6 Series Ethernet cradle also charges the battery while it is in the printer, while the 4-bay version (with optional wall mount kit) charges four printers at a time. The 4-bay version includes an internal Ethernet switch and second Ethernet port, so you can link and manage four 4-bay Ethernet cradles (a total of 16 printers) from one port.



The printer remains fully functional so you can print while it is in either cradle. The cradle's LED lights indicate DC power and Ethernet-link status.

Remote printer management over your Ethernet allows:

- Battery management for monitoring battery health.
- Firmware management for updating printer firmware.
- Print management for updating templates, fonts and graphics.
- Device management for updating startup (e.g., config. sys), WML (front panel) or HTML (browser) files.
- Network management for updating encryption keys or certificate files.
- Problem resolution and troubleshooting local printer issues that may otherwise require the printer to be sent in for repair.
- Ability to manage Bluetooth printers, which traditionally have been off-network.

#### AC ADAPTER



Connect the AC adapter to your ZQ6 Series printer and wall outlet to charge the printer's PowerPrecision+ battery while in the printer. The printer can print labels and perform other functions during charging. Shown with printer for reference purposes; printer is not included.

## CRADLE



Dock and charge a single ZQ6 Series printer in a vehicle or on a forklift. Includes 15-60V DC power supply. Can be optionally used with a RAM Arm mount.<sup>1</sup>

## BATTERY CHARGERS



### 1-Slot Battery Charger

Docks and charges a single PowerPrecision+ Li-Ion printer battery. Integrated power supply. Ships with line cord for your region.

### 3-Slot Battery Charger

Dock and charge up to three PowerPrecision+ Li-Ion printer batteries at a time. The 3-slot battery charger ships with a power supply and line cord for your region.

### Dual 3-Slot Battery Charger with Y Cable Connection

Dock and charge up to six PowerPrecision+ Li-Ion printer batteries at a time. The dual 3-slot battery charger ships with a power supply, Y-Cable and country specific power cord. Requires the appropriate line cord for your region.

## EXTENDED CAPACITY POWERPRECISION+ BATTERY



Only available on ZQ610 Plus and ZQ620 Plus

The Extended Capacity PowerPrecision+ battery option provides enhanced battery capacity over the standard PowerPrecision+ battery, providing more power for increased uptime. No need to upgrade your ZQ6 Series printer to accommodate the extended battery—just purchase as a standalone accessory to use with your current ZQ6 Series printer or, order it as a configurable printer option so your printer ships ready to go with this powerful accessory. The choice is yours.

## CARRYING STRAPS/CASES



**Hand Strap:** Allows the printer to be carried by hand.

**Shoulder Strap:** Allows the printer to be carried over the shoulder.

**Soft Case:** Add an extra layer of protection for harsh environments with a soft case. Case provides openings for changing the media and batteries and all connectors are accessible. Includes shoulder strap.

**Hard Case:** Add an extra layer of protection from abrasion in harsh environments with a hard case. Includes metal belt clip.<sup>1</sup>

# Specifications

## Standard Features

- Apple™ iOS, Android™ and Windows™ Mobile connectivity
- Direct thermal printing of barcodes, text and graphics
- CPCL, EPL™ and ZPL™ programming languages
- 512 MB Flash supports downloadable programs, receipt formats, fonts and graphics (128 MB available for user storage)
- ZQ620 Plus and ZQ610 Plus: 3250 mAh (nominal) 23.4 Wh removable, rechargeable PowerPrecision+ Li-Ion battery
- ZQ630 Plus: 6600 mAh (nominal) 47.5 Wh removable, rechargeable PowerPrecision+ Li-Ion battery
- Built-in battery charger
- Belt clip for unobtrusive and convenient printing (not compatible with extended capacity battery)
- Black mark and gap media sensing using fixed center position sensors
- Easy-to-use peel and present mode
- Label present sensor for issuing labels one at a time
- Tear bar for easy media dispensing
- Center-loading media locking for variable roll widths
- "Clamshell" design for easy media loading
- Management: Mirror, SNMP, Web server, Ivanti Avalanche® (powered by Wavelink), Printer Profile Manager Enterprise, Omnisaa™ Workspace ONE® UEM, SOTI® Connect, 42Gears
- Large, easy-to-read color display (288 x 240 pixels)
- Color display can be customized using WML (text and icons)
- 5-way navigation buttons, two software defined keys
- Printer color alerts on the display
- Tolerance of multiple drops from 5 ft./1.52 m (ZQ620 Plus and ZQ610 Plus) and 6 ft./1.83 m (ZQ630 Plus) to concrete
- IP54 dust and water resistance rating
- 400 MHz 32-bit ARM processor
- XML support
- Supports vertical and horizontal printing
- Printers can be used in any orientation
- QR barcode links to web-based help pages
- Zebra Print Touch simplifies Bluetooth pairing and launches web-based help pages with Near Field Communication (NFC) enabled devices
- Label odometer
- NTP (Network Time Protocol) support via Wi-Fi or Ethernet
- Supports Zebra Network Connect manufacturing plant floor solution when used with the Ethernet cradle
- RFID is available on the ZQ630 Plus as a separate product (please see the ZQ630 Plus RFID Spec Sheet for more information)

## Physical Characteristics

Dimensions	<p>ZQ610 Plus: 6.73 in. L x 3.6 in. W x 2.85 in. H 170.9 mm L x 91.4 mm W x 72.4 mm H</p> <p>ZQ620 Plus: 6.84 in. L x 4.64 in. W x 3.03 in. H 173.7 mm L x 117.9 mm W x 76.9 mm H</p> <p>ZQ630 Plus: 7.35 in. L x 6.5 in. W x 3.25 in. H 186.7 mm L x 165.1 mm W x 82.5 mm H</p> <p>Note: The Extended Capacity Li-Ion smart battery option adds 0.6 in./16 mm to the height of either ZQ6 Series printer.</p>
Weight with battery	<p>ZQ610 Plus: 1.33 lbs/0.6 kg</p> <p>ZQ620 Plus: 1.6 lbs/0.73 kg</p> <p>ZQ630 Plus: 2.45 lbs/1.1 kg</p>

## Printer Specifications

Operating System	Link-OS™
Resolution	203 dpi/8 dots per mm
Memory	256 MB RAM; 512 MB Flash (standard)
Maximum Print Width	<p>ZQ610 Plus: 1.9 in./48 mm</p> <p>ZQ620 Plus: 2.8 in./72 mm</p> <p>ZQ630 Plus: 4.1 in./104 mm</p>
Maximum Print Speed	Up to 4.5 in./115 mm per second

## Programming Languages

CPCL, EPL and ZPL programming languages ZBI 2.0™—powerful programming language that lets printers run standalone applications, connect to peripherals, and much more

## Barcode Symbolologies

Barcode Ratios: 1.5:1, 2:1, 2.5:1, 3:1, 3.5:1  
 Linear Barcodes: Code 39, Code 93, UCC/EAN128, Code 128, Codabar (NW-7), Interleaved 2-of-5, UPC-A, UPC-E, 2 and 5 digit add-on, EAN-8, EAN-13, 2 and 5 digit add-on  
 2D Barcodes: PDF417, MicroPDF417, MaxiCode, QR Code, GS1/DataBar™ (RSS) family, Aztec, MSI/ Plessey, FIM Postnet, Data Matrix, TLC39

## Fonts and Graphics

Standard Fonts: 25 bitmapped, 1 smooth, scalable (CG Triumvirate Bold Condensed\*)  
 Optional Fonts: downloadable bitmapped/scalable fonts  
 International Character Sets (optional): Chinese (traditional/simplified); Japanese; Korean; Thai, Vietnamese\*  
 \*Contains UFST™ from Agfa Monotype Corporation

## Communication and Interface Capabilities

ZebraNet™ Wi-Fi 6 (802.11ax) dual radio with support for:

- Simultaneous Bluetooth 5.3 with BT SIG Certification
- MIMO antenna design
- Operation on both the 2.4 GHz and 5 GHz frequency bands
- WPA3, WPA2, WPA
- 802.11k, 802.11v and 802.11r roaming standards
- TKIP and AES encryption
- 802.1x (with WPA or WPA2)
- EAP-FAST, EAP-TTLS, EAP-TLS, PEAP, LEAP
- 8802.11d and 802.11i
- Fast roaming using Pairwise Master Key (PMK) caching, Opportunistic Key Caching (OKC), EAP Fast Session resumption or 802.11r Bluetooth 4.2 (Classic and BLE) radio
- Security modes 1–4
- "Made for iPod/iPhone/iPad" certified
- Key Bonding 10/100 Ethernet support (via charging cradle)
- Cabled Communications Specifications
- USB 2.0 full-speed interface (12 Mbps)
- Mini-B connector with optional strain relief
- Serial interface: 14-pin RS-232C port for communication to terminal or other host up to 115.2 Kbps

## Zebra DNA for Printers

Zebra DNA is a suite of software tools that enable Zebra printers to deliver a full lifecycle of exceptional experiences for every kind of user through built-in applications, utilities and tools to get your printer up and running quickly and securely. For more information, please visit: [www.zebra.com/printdna](http://www.zebra.com/printdna)

## Product Warranty

The ZQ6 Series printers are warranted against defects in workmanship and materials for a period of 1 (one) year from the date of shipment. For the complete warranty statement, please visit: [www.zebra.com/warranty](http://www.zebra.com/warranty)

## Recommended Services

Zebra OneCare Essential and Select Services maximize the availability and productivity of your devices. Key features include 24/7 technical support, comprehensive coverage, advance replacement and software updates. Optional Visibility Services are available. For more information go to [www.zebra.com/zebraonecare](http://www.zebra.com/zebraonecare) (Note: Service availability may vary by region.)

# Markets and Applications

## Retail

- Shelf Edge Labels
- Mark Down Labels
- Replacement Tags
- Mobile Point of Sale Receipts
- Return Labels
- Buy Online Pickup in Store (BOPIS)
- Merchandising

## Manufacturing/ Warehouse

- Pick and Pack Labels /Lists
- Raw Materials
- Finished Goods
- RFID Case/Pallet Labels<sup>1</sup>

## Transportation and Logistics

- Receiving
- Put Away
- Reverse Logistics Inventory Management
- Cycle Count
- Cross-Docking
- Picking
- Staging
- Packing
- Shipping

## Printer Specifications

Media Sensors	Black mark and gap media sensing using fixed center position sensors; label present sensor for issuing batch labels one at a time
Print Length	Minimum: 0.5 in./12.7 mm Maximum: 32 in./813 mm
Power	ZQ610 Plus and ZQ620 Plus: 3250 mAh (nominal) 23.4 Wh removable, rechargeable PowerPrecision+ Li-Ion battery ZQ630 Plus: 6600 mAh (nominal) 47.5 Wh removable PowerPrecision+ Li-Ion battery

## Footnotes

1. Only available on the ZQ630 Plus

Features are subject to availability. Specifications are subject to change without notice.

## Media Characteristics

Label and Liner Length	0.5 in./12.7 mm to 32 in./813 mm or continuous
Media Width	ZQ610 Plus: 1.0 in./25 mm to 2.18 in./55.4 mm ZQ620 Plus: 1.0 in./25 mm to 3.125 in./79 mm ZQ630 Plus: 2.0 in./51 mm to 4.4 in./112 mm (linered) 2.0 in./51 mm to 4.1 in./104 mm (linerless)
Maximum Media Roll Size	ZQ610 Plus: 2.2 in./55.9 mm OD on a 0.75 in./19 mm or 1.375 in./34.9 mm inner core ZQ620 Plus: 2.6 in./66 mm OD on a 0.75 in./19 mm or 1.375 in./34.9 mm inner core ZQ630 Plus: 2.6 in./66 mm O.D. on a 0.75 in./19 mm or 1.375 in./34.9 mm inner core
Thickness	2.3 mil to 5.5 mil tag stock or 6.5 mil label stock
Media Types	Die-cut labels and tags, linerless labels, receipt paper, RFID (ZQ630 Plus RFID compatible), black bar and gap

## Operating Characteristics

Environment	Operating Temp.: -4°F to 122°F/-20°C to 50°C Operating Humidity: 10% to 90% non-condensing Storage/Transportation Temp.: -13°F to 149°F/-25°C to 65°C1 Storage Humidity: 10% to 90% non-condensing
Agency Approvals	Emissions: FCC Part 15, Subpart B, EN55022 Class-B, EN60950, EN55024 and VCCI class B Susceptibility: EN55024, EN61000-4-2, EN61000-4-3, EN61000-4-4, and EN61000-4-5 Safety: CE, TUV, CSAENERGY STAR™ certified
Security	FIPS support is available at no cost as a printer OS download. Please contact your Zebra Sales Representative for further information.